

From: Richard Lowenthal
To: Microsoft ATR
Date: 11/25/01 8:54pm
Subject: Microsoft settlement

It is the opinion of this very senior citizen that Microsoft, with all of its "good stuff" still cost me lots of money and aggravation:

Their version of various applications are put out on the market in poor form and beginners like me have to work with applications full of glitches and THEN PAY FOR AN UPGRADE THAT SHOULD BE FREE.

They are an identifiable monopolist, i.e., Netscape, Java, etc. They should have extreme restrictions and be monitored for an extended period of time, 10 years!

I believe they should be allowed to compete! However, they DO NOT COMPETE. RATHER, THEY OVERWHELM AND USE UNLAWFUL METHODS TO COMPETE. DON'T BREAK THEM UP. OPEN THEIR CODE AND MONITOR THEM FOR 10 YEARS.

Sincerely,
Richard Lowenthal
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